

SERVICE DELIVERY

Services are provided through three models using Logistics Health Incorporated as the health care vendor.

- ★ An in-clinic model which utilizes civilian clinics for individual appointments
- ★ An on-site model in which providers are sent to unit locations to perform multiple services
- ★ A call center model through which PHA and PDHRA assessments can be conducted

TYPES OF SERVICES

- ★ Periodic Health Assessment
- ★ Dental Exams and Treatment
- ★ Post Deployment Health Reassessment
- ★ Physical Exams
- ★ Vision
- ★ Audiology
- ★ Immunizations
- ★ Record Review & Maintenance
- ★ Appointment Scheduling
- ★ Occupational Health Exams
- ★ Customer Service Call Center
- ★ Vaccine Storage & Distribution
- ★ Dental & Medical Officer Review
- ★ Quality Assurance



FOR QUESTIONS ABOUT ORDERING SERVICES:

1-800-666-2833

or

FOR MORE INFORMATION:

RHRP email: rhrp@tma.osd.mil

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703-681-3279, ext 154

RHRP
Reserve Health Readiness Program

The program is designed to supplement the Reserve Component's readiness mission by providing medical and dental services that satisfy key deployment and annual requirements.





OVERVIEW

The Reserve Health Readiness Program, formerly known as FEDS_HEAL, is available to all Reserve Component forces including:

- ★ Army Reserve and National Guard
- ★ Air National Guard and Reserve
- ★ Navy Reserve
- ★ Marine Forces Reserve
- ★ US Coast Guard
- ★ PDHRA services for Active Duty Service members in remote areas.

PROGRAM DETAILS

The RHRP provides a wide range of medical, dental and behavioral health services utilizing a nationwide network of approximately 45,000 private providers of various discipline types who are trained specifically on the program services.

Individual and group event services are ordered, utilizing a Service Component - specific system (or other method if needed). Once service orders are approved, the appointment or group event is coordinated and managed from beginning to end.

The RHRP encompasses provider assignment; direct scheduling of the appointment with the Service member and the clinic; supplying required materials and equipment; service confirmations; medical and dental records review; data entry and management; quality review of all examinations; classification of examinations; digital copying of all records; post appointment/event follow-up; and reporting of program activity to the Service Components.

PROGRAM VALUE

1. Increase in Individual Medical Readiness (IMR) compliance and data fidelity
2. Increase in Unit readiness and decrease in mobilization of non-ready personnel
3. Wide network of trained and accountable providers located throughout the U.S.
4. Services available individually or through group events
5. Immediate access to a Service-centric program
6. Connectivity to Medical Occupational Data System (MODS/MEDPROS) and other Service Component medical readiness and clinical information systems
7. Increased continuity of medical and dental records
8. Command reporting and cost tracking

